



2020 Annual Report





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Please note: photos and videos were taken throughout 2020 and followed all health restrictions and protocols of that time.



Message from the Board Chair

Dear Friends,

This annual report and the end of my second year as Chair of the Board of Directors seems an appropriate time to reflect. It has been challenging to say the least!

As the world struggled to contain the spread of COVID-19 through repeated lock-downs and various public health measures, our staff and volunteers worked tirelessly to ensure those in need in our city continued to receive food. Our staff had experience dealing with previous provincial emergencies — fires in the north and floods in the south — so even before a pandemic had been declared, extra food was on order. Personal protective gear followed soon after with plexiglass shields, hands-free taps, and doubling down on cleaning protocols.

As 2020 progressed, volunteer numbers and fundraising events shrunk. Staff moved from their regular roles to working on the hamper line to meet the demand from our clients. Extra pick up times, locations, and even hamper formats were introduced to allow clients to safely pick up their food. Our Board of Directors met in August for a special workshop to brainstorm how our role needed to change, what information we need to support crisis decision making, and how we could continue to support the staff and volunteers of Edmonton's Food Bank moving forward.

Our city showed incredible support for Edmonton's Food Bank through donations of food and funds. We exceeded our Festive Campaign goals despite numerous obstacles. Those extra funds have allowed us to help others such as completing the renovation at Anawim Place so that this key inner city depot could re-open and operate safely. We also planned a mobile depot that goes directly to the areas of our city currently under-served by food depots for 2021.

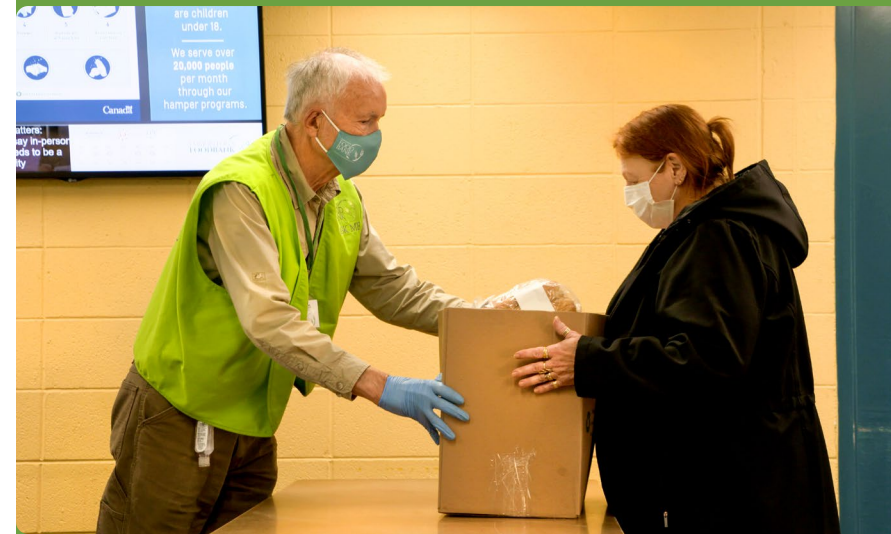
Although this year challenged so many people, in so many ways, I am left with a feeling of gratitude and hope for the days ahead. We are now enduring a third wave of COVID-19, but I am continually awed by our staff and volunteers as they strive to provide quality services. Everyone involved is passionate, creative, and unflinching in their dedication to serving those in need. A solution has been found for every problem so far and I am absolutely certain that pattern will continue.

Thank you to everyone: our partnered agencies, our dedicated staff, devoted volunteers on the warehouse floor and on our Board of Directors, and to all those who have donated food or funds to help keep Edmonton's Food Bank ready and able to serve those in need in our community. I am so proud to be part of this organization and this city.

Sincerely,



Sandra Neis, Board Chair



“A very special thanks to our depots and partner agencies who worked so hard to provide much needed services. You distributed hampers, prepared meals, and provided a sense of hope and security in very troubling times. Thank you for all that you do!

Our volunteers are true “Hunger Heroes” who walked this journey with us. Your commitment, smiling eyes, and hours of dedicated service are appreciated! ”

-Marjorie Bencz, CM, Executive Director

For added context, view our May 2020 and September 2020 updates linked here.



About Edmonton's Food Bank

The Edmonton Gleaners Association, more commonly known as Edmonton's Food Bank, was incorporated in 1981 and was the first food bank in Canada. Edmonton's Food Bank primarily operates as a central warehouse distributing food to over 250 agencies, shelters, churches, schools, and food depots throughout the city to support their programs. Thanks to this consolidated effort, we ensure that food donations go directly to those who need it the most while reducing duplication of community efforts. In conjunction with our partner program support, we directly provide food hampers to thousands of individuals and families monthly.

Our mission, vision, and values guided us through the challenges of 2020. By drawing on our 39 year history and experience in responding to crises, Edmonton's Food Bank remained responsive and serving the community. Staff, volunteers, donors, and partner organizations changed how we worked together. Thank you for your unwavering support throughout the pandemic.

MISSION

To be stewards in the collection of surplus and donated food for the effective distribution, free of charge, to people in need in our community, while seeking solutions to the causes of hunger.

VISION

The Edmonton Gleaners Association envisions a community where all citizens have access to an adequate and nutritious supply of food.

As an affiliated member of Food Banks Canada, we are committed to the mantra:

*Relieving hunger today.
Preventing hunger tomorrow.*

Where We Work

Our main warehouse is the heart of food distribution and includes sorting, repackaging, hamper-making, and our agency sharing system. This warehouse also has walk-in coolers and freezers.

We adjusted the use of the Annex building (our second warehouse) to distribute hampers and with this added space we have the ability to scale up or down depending on the number of hamper requests. In addition to dry storage, the Annex houses three departments: Client Services (Call Centre), Resource Development, and Beyond Food. In 2020, the Salvation Army moved some of its staff into the Annex which enables a collective response to the complex issues faced by our mutual clients.

We are thankful to Imperial Equities who provided us with free warehouse space for dry storage so that we could store extra food and supplies, and still maintain physical distancing in our main warehouse.

On an average day,
Client Services answers
361 phone calls



In one day, we have
responded to as many as
**76 emails and
644 phone calls**



VALUES



Transporting food donations into a freezer in the warehouse



Volunteer distributing hampers at the Annex building

Our Programs & Services



Learn how Edmonton's Food Bank navigated a public health crisis while keeping their doors open and their staff and clients safe. Click to launch the video!

HAMPERS

A hamper is a box of food, consisting of fresh and non-perishable food items. Hampers are assembled based on the size of the household and any dietary requirements. Upon request, additional items may be added such as pet food, school snack items, and toiletries. Our hampers are distributed at 68 community food depots to ensure accessibility throughout the city. Working with Drive Happiness, we also deliver hampers to specific households who are self-isolating or who are unable to leave their home.

AGENCY MEAL & SNACK PROGRAMS

We work with over 250 community partners and agencies to distribute over 300,000 meals and snacks per month. Food access for our partner agencies depends on the program requirements and the focus of their mission.



Food donations being sorted at the warehouse



Rogers Communications employees volunteering to build hampers



Hampers being distributed to clients

“ Prior to COVID-19, Edmonton's Food Bank was seeing more people in need and experienced our highest numbers on record in the first quarter of the year. The combined effect of the economic downturn and the pandemic, meant vulnerable Edmontonians are at a greater risk. We are fortunate to have Rogers' commitment to help us serve our community with the premade hampers. Our doors will remain open ensuring people have access to food. ”

-Marjorie Bencz, CM, Executive Director



EMERGENCY BAGS

Edmonton's Food Bank provides emergency bags for specific service providers for distribution to individuals in crisis. When requested, we prepare bags filled with non-perishable items such as canned soup, canned vegetables, peanut butter, bottled water, and juice. If needed, we can also include feminine hygiene products, diapers, and baby formula. For example, the Edmonton Police Service has emergency bags on hand for their staff to give to high-risk individuals and families. Additionally, Scona Seniors use these bags for isolated and vulnerable seniors.



321 emergency bags were distributed by the Edmonton Police Service in 2020



S.N.A.C.K. PROGRAM (SUPPORTING NUTRITION FOR ALL CLASSES AND KIDS)

We provide healthy snacks to children in schools throughout the city. These snacks are nutritious, have no added sugar, and low sodium. We are currently working with 80 Edmonton schools.

AFTER THE BELL

Thanks to Food Banks Canada and their donors, Edmonton's Food Bank distributes healthy food packs to various agencies in July and August who deliver them to families in need. After the Bell reduces child hunger by providing a lifeline for many low-income families with children. These child friendly packs contain non-perishable food along with fresh fruit and vegetables like carrots, apples, oranges, and snap peas.



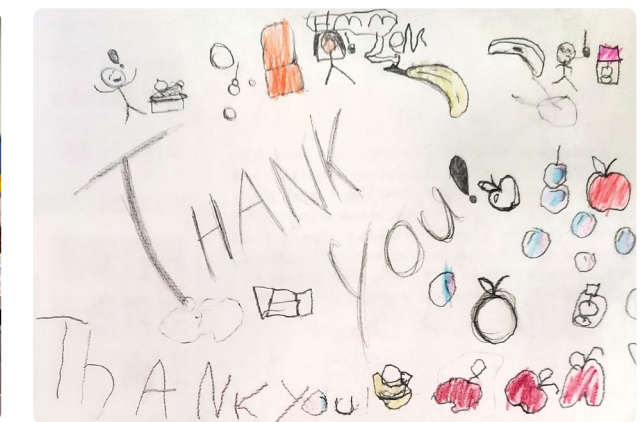
Volunteers building food hampers

“ Since 2015, the Harmonizing Our Planet (HOP) Foundation, through a personal gift by the Shaw family, has contributed \$300,000 annually towards our food purchase fund to support our work. This 10 year commitment will ensure stable, reliable funding on key food items for our programs. Funds purchase non-perishable staples like peanut butter, shelf stable milk, and cereal. It is also used to augment our fresh food component including fruit, vegetables, and eggs.”

-Mark Doram, Director of Operations



Repacking snacks at Edmonton's Food Bank



Thank you message from a student who received healthy food packs through After the Bell



BEYOND FOOD

In a collaborative effort between community agencies, the Beyond Food program provides wrap around support and services to those experiencing poverty and food insecurity. We help clients become more self-sufficient and improve their employability. These services include academic upgrading, computer literacy skills, first aid training, safety tickets, interview and resume preparation, and more.



656
clients assisted
in 2020



342
paid safety
tickets



Beyond Food client meets to discuss individual needs

“ Our Beyond Food program supports are free to people who need our help. Thanks to the Edmonton Community Foundation for overall program funding and groups like the ABCU-Alberta Credit Union who help pay for safety tickets such as Safe Food Handling, Forklift Certification, and First Aid training, we are able to help people succeed. ”

-Wisam Abu Rajab, Service Centre Coordinator



I would like to thank Wisam and the entire team at Beyond Food for the amazing work you are doing to help new immigrants with employment and training resources.

I was a client at Beyond Food in September 2020 and I met with Wisam on my first day. He was very professional, friendly, and was not tired of answering all the questions I had. Wisam helped me update my resume and provided training on how to answer common interview questions. I also got a ticket for First Aid training, WHMIS, Domestic Violence Awareness, and Childcare First Aid.

Once I started using my new updated resume, I noticed I started getting responses to my job applications and within a few weeks, I got a job in my desired field with Alberta Health Services.

Thank you so much to the Beyond Food Team. You are truly making a difference in the lives of people.

-Former Client



Food Sources



THE RETAIL FOOD PROGRAM

We partner with retailers, distributors, and food industry partners from across the city to collect surplus food donations. This food makes up two-thirds of the food we give out to our clients. Food may be considered surplus based on a number of factors including packaging changes, overstock, or damaged exterior packaging.

Our food industry partners include: Agropur Dairy Cooperative, Andy's IGA, Canada Bread, Co-Op, Costco, HelloFresh, Kinnikinnick Foods, Loblaws City Market, Loblaws Warehouse, London Drugs, Lucky Supermarket, No Frills, The Organic Box, Red Hat Cooperative Ltd, Safeway, Saputo Food Service, Save on Foods, Sobeys, Sobeys Distribution Centre, The Grocery People, The Little Potato Company, The Real Canadian Superstore, Trenton Cold Storage, VersaCold Logistic Services, Walmart, and Wholesale Club.

PLANT A ROW, GROW A ROW, SHARE A ROW

This program encourages people to donate their homegrown fruit and vegetables to Edmonton's Food Bank. Other local growers and farmers like Lady Flower Gardens and the Pandemic Planting Project donate their harvested fresh food.

SECOND HELPING

In cooperation with conference centres and large banquet facilities, Second Helping gleans prepared but not plated food. Donations are frozen, picked up by Edmonton's Food Bank, and made available to agencies for use in meal and snack programs. Donors adhere to Alberta Health Services protocols to ensure food safety and packaging requirements. Most years, the Edmonton Convention Centre is a donor rather than a recipient of food from our warehouse; however, in 2020, we provided food to them as they shifted their role and became a shelter for people without housing.

ALBERTA HUNTERS SHARING THE HARVEST

Established in 1996, Alberta Hunters Sharing the Harvest (formerly Alberta Hunters Who Care) takes donations of wild meat like deer, elk, or moose. This program has very specific health and safety requirements and must follow explicit directions provided by Alberta Health Services.



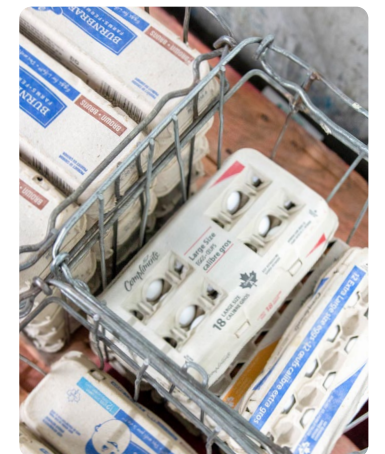
Edmonton Oilers Community Foundation food donation



David Benjestorf farming for the Food Bank

“ Thank you to Walmart Canada, our local Walmart stores and their amazing customers for their ongoing help! The Fight Hunger, Spark Change campaign raised over \$177,000 to support our work. This campaign helped fund front line staff positions, purchase a brand new refrigerated one ton truck, and four months of fresh vegetables and fruit, eggs, and shelf stable milk for our clients. ”

-Vince Sinatynski, Warehouse Coordinator



Fresh purchased eggs

21,000

people helped per month on average



\$2,072,351

spent on food purchases



4.8 million kg

of food was donated to and purchased by Edmonton's Food Bank

60,896

different Edmontonians received at least one hamper in 2020

250+

partnered agencies, churches, shelters, food depots and schools



80 schools supported with food programs



\$25,422,584

value of in-kind donations

75,715

hours worked by volunteers



~350,000

snacks and meals distributed each month

the average number of client visits to the Food Bank per year is

4 times



68

community food depot distributions



32,733

litres of milk distributed

30,000

single servings of milk went to schools and children's programs



131,040

dozen eggs distributed





Photos and videos were taken throughout 2020 and followed all health restrictions and protocols of that time.



Community Giving & Support

Traditionally, Edmonton's Food Bank does not receive any core government funding for its programs or operations. However, in 2020, Edmonton's Food Bank received funds from the Federal and Provincial Governments to respond to food security needs during the pandemic. Additionally, Edmonton's Food Bank benefited from Food Banks Canada's national fundraising efforts as food bankers across the country are collectively doing their part. Food and funds are being shared thanks to national donors and supporters like the Rogers Family, Kraft-Heinz, and the Dairy Partnership.

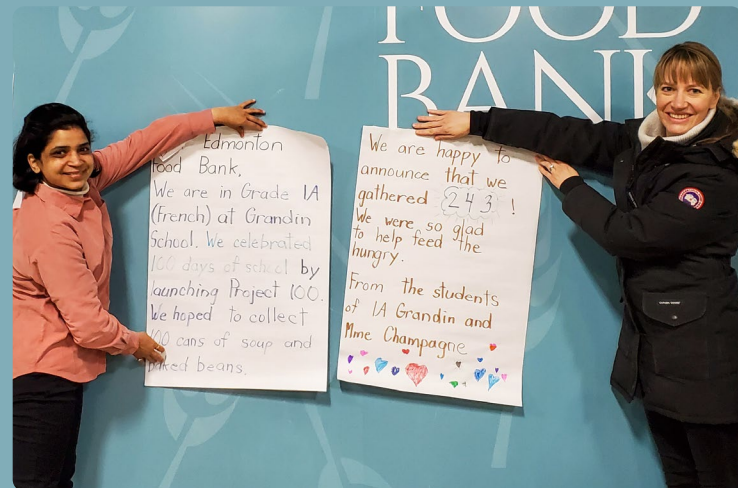
"In Canada, no one should have to go hungry. Strengthening food security for our most vulnerable populations is more important than ever, as we work together to face the ongoing pandemic. With support through the Local Food Infrastructure Fund, Edmonton's Food Bank will be better able to provide nutritious food to families when they need it most."

*-Minister of Agriculture and Agri-Food
Marie-Claude Bibeau*

Grants

Specific non-perishable and fresh food are essential to our everyday operations. The pandemic changed the way we supported our agency partners. Organizations like the Hope Mission, The Mustard Seed, and Boyle Street required single serving items so we shifted our purchases to ensure their needs were met. In addition to businesses and private donations, the following foundations and specific grants were used to purchase and transport food to Edmontonians in need:

- Cummins Foundation
- Ecclesiastical Insurance
- The Home Depot Canada Foundation (Orange Door Project Grant)
- MAZON Canada
- TELUS Edmonton Community Board
- The Tenaquip Foundation
- Union 52 Benevolent Society



New 1-ton truck purchased with the Government of Canada Local Food and Infrastructure Fund grant

Community Events

Traditional events were not possible and in response the local community came forward with matching campaign funds and virtual events all delivered in new formats. For example, our annual RBC festive brown bag listed twelve ways of giving as opposed to community events. Companies and groups of people all stepped up to collectively give including YEGTechCares, Edmonton Chinese Lions Club, Northern Alberta Corvette Owners Club, and Ledcor Cares.

Other annual events were cancelled or transitioned to online giving like the Heritage Food Drive, Citadel Theatre's A Christmas Carol, and the City Wide Food Drive. CBC Make the Season Kind went virtual and broke all records as it surpassed over a million dollars thanks to engaged CBC listeners and viewers. Matching fund days by Ledcor, EPCOR, and Enbridge, encouraged other businesses and individuals to give more and they did. Our top donors to the campaign include Park Paving, APPNA, ATB, EPCOR employees, Alberta Judges, and TELUS.

MAGICAL CHRISTMAS MUSIC GALA

Guests tuned into the Magical Christmas Music Gala presented by Enbridge virtually this year. Tom Jackson's Huron Carole raised over \$65,000 and was possible thanks to our sponsors:

Presenting Sponsor

Enbridge

Gold Sponsors

HIBCO Construction
The Muttart Foundation

Frankincense Sponsors

Bishop & McKenzie LLP
Canadian Western Bank
Capital Power
Fluor Canada

It is because of the generosity of individuals, businesses, groups and foundations that we are able to continue our work. It is impossible to express our gratitude to everyone in this report. If you are reading, please know that you are appreciated!



Learn more about our community events and initiatives throughout 2020. Click to launch the video!



Volunteers

We are so fortunate to have such a diverse, strong, and committed team of volunteers that devote hours of their lives to help us with our mission. From collecting food donations, packing hampers, speaking with clients, sorting or repacking food, our volunteers come every day, ready to help those who need it most.

Volunteers served 75,715 hours in 2020

“ I didn't realize how much of the system was volunteer run! I've been there a couple times before, but the last time was really impactful. We brought our kids and they had such a good time, and see how it ran. A few years ago we needed to use the food bank, so it's an honour to give back and pay it forward. ”

-Edmonton's Food Bank Volunteer

“

To All at The Food Bank,

I am profoundly grateful for all you are doing to help the less fortunate and vulnerable in our community. You are the real superheroes in this world. Your work has meant a lot to me in the past as I have had family that has called upon your services to help make ends meet.

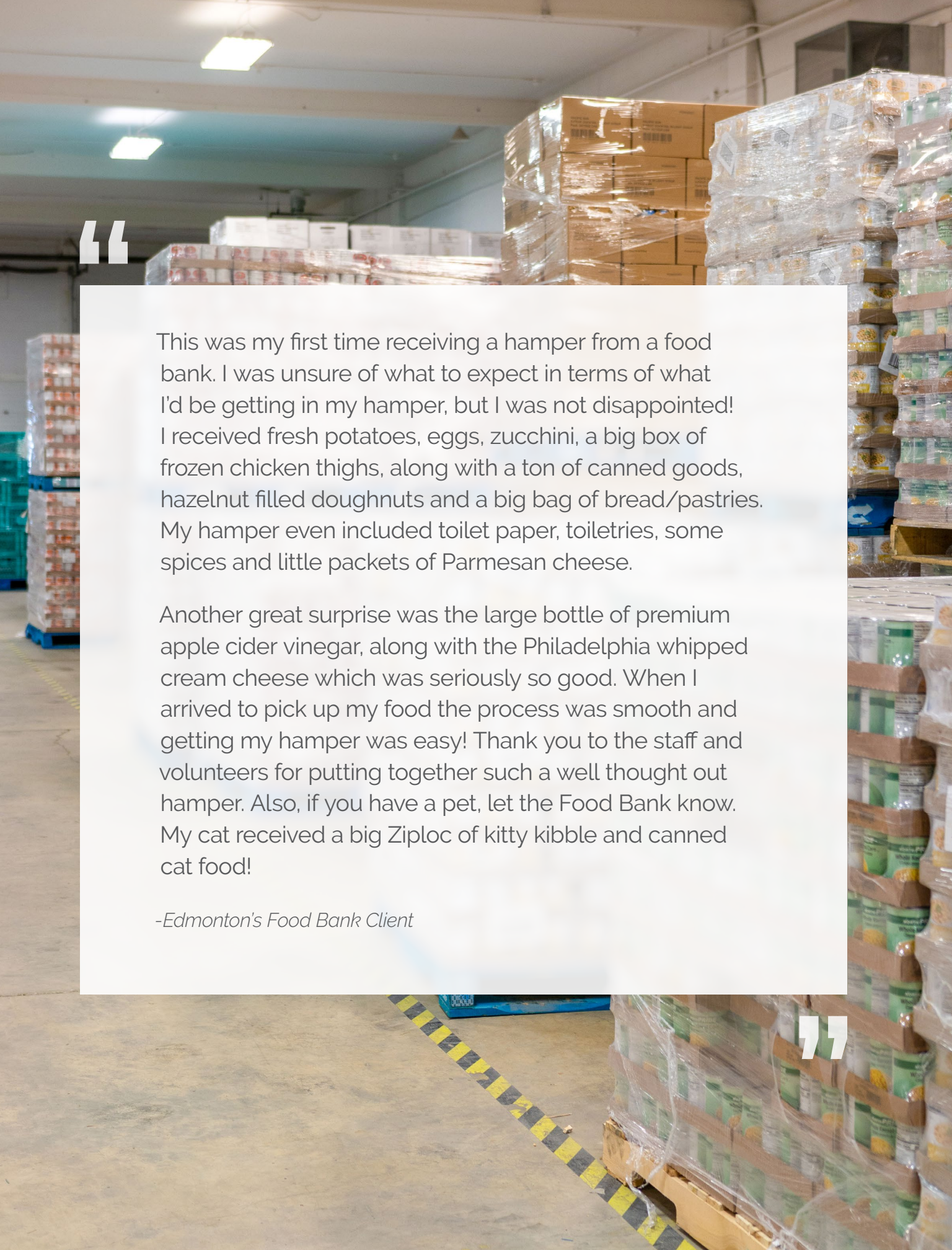
God has been good to me and I find that I am blessed to still be working when so many cannot. I thought of donating food but upon further consideration came to the realization that you who have been doing this for so many years would know better how to spend any funds to make them go the furthest and generate the greatest blessing to others.

Please accept this donation to help in your cause. I only wish it could be more. Again, I thank you, and may God bless you all.

Yours truly,
Brian

”





“

This was my first time receiving a hamper from a food bank. I was unsure of what to expect in terms of what I'd be getting in my hamper, but I was not disappointed! I received fresh potatoes, eggs, zucchini, a big box of frozen chicken thighs, along with a ton of canned goods, hazelnut filled doughnuts and a big bag of bread/pastries. My hamper even included toilet paper, toiletries, some spices and little packets of Parmesan cheese.

Another great surprise was the large bottle of premium apple cider vinegar, along with the Philadelphia whipped cream cheese which was seriously so good. When I arrived to pick up my food the process was smooth and getting my hamper was easy! Thank you to the staff and volunteers for putting together such a well thought out hamper. Also, if you have a pet, let the Food Bank know. My cat received a big Ziploc of kitty kibble and canned cat food!

-Edmonton's Food Bank Client

”



Tammy has used the Food Bank a few times since moving back to Edmonton in 2004. She has two handicapped daughters and finds it difficult to make ends meet. In May of 2020, she found herself with some extra money (due to receiving extra GST) and decided it was time to give back to the organization that helped her during her time of need. She donated 48 cans of pork and 24 packs of toilet paper.

“ I just wanted to say thank you. You guys are awesome. I know what it is like to go to bed hungry and to have kids crying because they are hungry, and you guys are always there and are still there to help. Thank you! ”



“ My daughter and I were in desperate need of food this month. The Edmonton Food Bank really saved us. Incredibly friendly people there and even though we were in and out they did not make us feel that way. And fresh vegetables and great canned goods blew our minds!! Amazing people doing amazing work!! Thank you for being there for us and all in need!! ”

-Edmonton's Food Bank Client

Depots & Partnered Agencies

Edmonton's Food Bank works collaboratively with over 250 community organizations. These agency partners receive food from our warehouse to assist their clients. Through these organizations, Edmonton's Food Bank provides food to over 300,000 meals and snacks monthly, including 80 schools.



“ We value and appreciate our partners as they help us broaden the reach and expand food resources to our vulnerable neighbors. Strengthening friendships like the one with Drive Happiness creates a solution to a challenge. Drive Happiness volunteers deliver food from the Food Bank to our most isolated, vulnerable neighbors. We are grateful for this friendship. ”

-Hailey Helset, Agency Depot Engagement Manager



Métis Child and Family Services Society picking up food

Indigenous Organizations

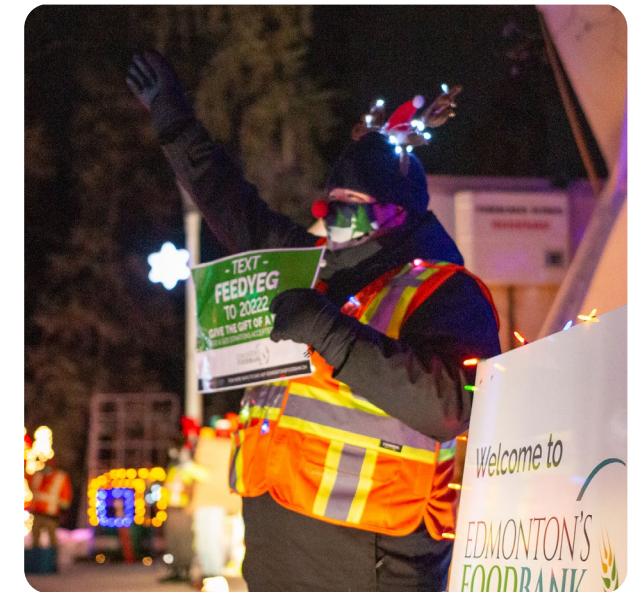
- Aboriginal Headstart: amiskwacyi Cultural Society
- Aboriginal Student Services Centre – U of A
- amiskwacyi Academy
- Ben Calf Robe Society
- Bent Arrow Traditional Healing Society
- Canadian Native Friendship Centre
- Creating Hope Society
- Edmonton Aboriginal Seniors Centre
- Edmonton Native Healing Society
- Edmonton Urban Native Ministry (UNMan)
- Indigenous Learning Services
- Métis Child and Family Services Society
- NAIT Encana Aboriginal Student Centre
- Native Counselling Services of Alberta: Indigenous Housing First Program; Cunningham Place
- Niginan Housing Ventures: Ambrose Place
- Sacred Heart Church of the First Peoples
- Samson Cree Nation Urban Resource Office
- The Red Road Healing Society
- Trade Winds to Success Training Society

Additions and Recovery

- Adeara Recovery Centre
- Alberta Health Services: Mental Health
- Edmonton Drug Treatment Court Service (EDTCS)
- George Spady Society
- Henwood Treatment Centre
- Jellinek Society
- Our House Addiction Recovery Centre
- Recovery Acres Society
- The McDougall House Association

Counselling and Bereavement Support

- Alberta Health Services: Forensic Assessment & Community Services; Home Care; Mental Health
- Autism Edmonton (Autism Society of Edmonton Area)
- Canadian Mental Health Association Edmonton
- Catholic Social Services: FASD Program
- Clubhouse Society of Edmonton - Prosper Place
- HIV Edmonton (HIV Network of Edmonton)
- Inner City Health and Wellness at Royal Alexandra Hospital
- Jewish Family Services



Our House volunteers collecting donations at Winter Wonder Forest for Edmonton's Food Bank

- Living Positive through Positive Living Society of Alberta
- Networks Activity Centre
- Pilgrims Hospice Society
- Schizophrenia Society of Alberta Edmonton Branch
- The Family Centre
- The Salvation Army

Children and Youth Services

- ABC Head Start
- Aboriginal Headstart
- Aboriginal Student Services
- Action for Healthy Communities: HACK - Healthy Active Community Kids; Sinkunia Development
- Alberta Health Services: Health for Two
- Anne Fitzgerald School
- Avonmore School
- Beverly Daycare Society and Family Resource Centre
- Boyle McCauley Health Centre: Kindred House
- Boyle Street Education Centre
- Boys & Girls Clubs Big Brothers Big Sisters of Edmonton & Area
- Brightwood Ranch: Hope Mission
- Britannia School
- Calder School
- Cardinal Collins High School Academic Centre
- Discover Canada Kids Camp
- E4C: Early Head Start
- E4C: School Lunch and Summer Snack Program: Abbott School; Balwin School; Bannerman School; Belmead School; Belvedere School; Brightview Elementary School; Callingwood School; Clareview Headstart; Delton School; Gold Bar School; Homesteader School; Inglewood School; Ivor Dent School; JAM; Lorelei School; Mayfield School; Montrose School; Norwood School; Overlanders School; Prince Charles School; Princeton School; St. Alphonsus School; St. Bernadette School; St. Catherine School; St. Elizabeth Seton School; St. Francis of Assisi School; St. Gerard School; St. Jerome School; St. Teresa School; Spruce Avenue School; Thorncliffe School; Tipaskan School; Youngstown School
- Eastglen School
- Elves Special Needs Society
- Evansdale School
- Family Futures Resource Network
- Father Michael Mireau Catholic School

- Freshstart Westmount
- H.E. Beriault Catholic Junior High School
- Highlands School
- Hope Mission
- Inner City Youth Development Association
- Intercultural Child and Family Centre
- Jasper Place Child and Family Resource Centre: Parent Link
- Jasper Place Wellness Centre
- John Barnett School
- KARA Family Resource Centre
- Kids on Track
- Lauderdale School
- Lee Ridge School
- Mary Butterworth Junior High School
- McArthur School
- McCauley Community Afterschool Care Association
- McMan Youth Family and Community Services Association

- M.E. Lazerte High School
- Mee-Yah-Noh School
- Metis Child and Family Services Society: Attendance Centre Schools
- Multicultural Health Brokers Cooperative
- Norwood Child & Family Resource Centre
- Old Strathcona Youth Society
- Our Lady of Peace School
- Our Lady of the Prairies School
- Parkdale After School Care Society
- Parkview School
- Queen Elizabeth High School
- Rhema Chapel
- Sakaw School
- Shiloh Youth Ranch
- Sidedoor: Evangel Assembly
- Sifton School
- St. Anne Catholic School
- St. Benedict Elementary School
- St. Elizabeth Elementary Catholic School
- St. Francis School
- St. Joseph High School: Breakfast Club
- St. Leo School
- St. Maria Goretti School
- St. Nicholas Junior High School
- St. Philip Catholic School
- St. Pius Elementary School
- St. Teresa of Calcutta School
- St. Thomas More Junior High School
- Terra Centre
- The Family Centre
- Unlimited Potential Community Services
- Weinlos Elementary School
- West 6 Schools: Athlone; Inglewood; Prince Charles; Brightview; Sherwood; Belmead
- Westlawn Junior High School
- Westmount Junior High School
- YMCA of Northern Alberta
- YOUCAN
- Youth Empowerment & Support Services (YESS)
- Youth Unlimited



Hope Mission picking up food through the Agency Meal and Snack Program



Emergency Shelters

- Boyle McCauley Health Centre: HAART House; Kindred House; Supervised Consumption Site; Pregnancy Pathways
- Edmonton John Howard Society
- George Spady Society: George's House; Shelter and Detox
- Hope Mission: Herb Jamieson Centre
- Inner City Youth Housing
- Martyshuk Housing: Dwayne's Housing
- Native Counselling Services: Cunningham Place
- Urban Manor Housing Society
- Women's Emergency Accommodation Centre (WEAC)
- Youth Empowerment & Support Services (YESS)

Our Beyond Food partners are marked with a double asterisk. **

Employment Assistance

- Accès-emploi **
- Alberta Job Corps (Closed October 2020)
- Bissell Employment Centre **
- Boyle Street Community Services Co-Op
- Canadian Mental Health Association **
- Catholic Social Services **
- City of Edmonton **
- Edmonton Mennonite Centre for Newcomers (EMCN) **
- Edmonton Public Library **
- EmployAbilities
- Goodwill Industries of Alberta
- Habitat for Humanity **
- Metro Continuing Education
- On Site Placement (OSP)
- The Learning Centre **
- The Salvation Army **
- Trade Winds to Success Training Society
- Women Moving Forward

Family Violence

- Catholic Social Services: LaSalle Shelter
- Changing Together: A Centre for Immigrant Women
- Edmonton John Howard Society
- Elizabeth Fry Society
- Living Hope Christian Fellowship
- Lurana Shelter Society
- Strathcona Shelter Society: A Safe Place
- Today Family Violence Centre
- WIN House

Our food hampers are distributed at various locations throughout the city. These depot locations are marked with an asterisk. *

Partnered Hamper Programs

- Alberta Avenue Community League Pantry
- Alberta Health Services: Collective Kitchens
- Alexis Nakota Sioux Nation Resource Centre (ANSN Resource Centre) *
- Anawim Place *
- Bannerman Drop-In Centre
- Bethel Christian Reformed Community Church *
- Bethel Pantry
- Bible Pentecostal Church *
- Boyle McCauley Health Centre
- Boyle Street Community Services Co-op; North Star Apartments
- Boys & Girls Clubs Big Brother Big Sisters Edmonton & Area: Kinsmen *; Tweddle *; Westend *

- Bread Run: Garneau (at Spirit of Hope Church); Mill Woods
- Campus Food Bank: University of Alberta
- CANAVUA – Canadian Volunteers United in Action *
- Candora Society of Edmonton *
- Centre d'accueil et d'établissement du Nord de l'Alberta (CAE)
- Centre to End All Sexual Exploitation (CEASE)
- City of Edmonton
- Community of Christ Church *
- Community Options: A Society for Children and Families
- Creating Hope Society
- Crystal Kids Youth Centre *
- Dayspring Presbyterian Church *
- Edmonton Emergency Relief Services Society (EERSS)
- Edmonton Meals on Wheels
- Edmonton Native Healing Society *



Dayspring depot volunteer distributing hampers



The Bissel Centre loading food through the Agency Program



- Edmonton Police Service
- Edmonton's Food Bank Annex*
- Elizabeth Fry Society
- Emmaus Lutheran Church*
- First Church of the Nazarene*
- First Presbyterian Church*
- Fort Road Victory Church
- Freedom Centre Church (Clareview)*
- Holy Spirit Lutheran Church*
- Holyrood Mennonite Church*
- Hosanna Lutheran Church*
- iHuman Youth Society
- Inglewood Christian Reform Church*
- Islamic Family and Social Services Association (IFSSA)*
- Jasper Place Wellness Centre*
- John Humphrey Centre for Peace and Human Rights
- Lamont Food Bank
- MacEwan University
- Maranatha Christian Reformed Church*
- Marian Centre
- Markazul Iman for Tomorrow Shade Association (MITSA Centre)*
- McClure United Church*
- Mill Woods Pentecostal Assembly
- Mill Woods United Church*
- Millbourne Community Life Centre*
- NAIT Students Association (NAITSA)
- Norquest College
- North Edmonton Christian Fellowship*
- North Edmonton Seniors Association
- Northeast Christian Fellowship (Edmonton)
- Parkland Food Bank
- Project Adult Literacy (PALS)
- Rhema Chapel: The Redeemed Christian Church of God*
- Robertson Wesley United Church*
- Sacred Heart Church of the First Peoples
- Somali Canadian Women and Children Association
- Southminster-Steinhauer United Church*
- St. Anthony's Catholic Church*
- St. Anthony's Ukrainian Orthodox Parish*
- St. Francis of Assisi Hall* (Closed August 2020)



The Canadian Native Friendship Centre distributed 204 hamper boxes to help feed 94 families over the festive season

- St. Herman of Alaska Orthodox Sabor*
- St. John the Evangelist Catholic Parish*
- St. John's Anglican Church Refugee Committee
- St. Joseph High School
- St. Luke's Anglican Church*
- St. Mary's Anglican Church*
- St. Matthias Anglican Church*
- St. Michael's and All Angels*
- St. Teresa's Roman Catholic Parish*
- Steele Heights Baptist Church
- Strathcona Food Bank
- The McDougall House Association
- The Mustard Seed*: Mosaic Centre*
- The Red Road Healing Society
- The Rock Outreach
- The Salvation Army: Canon Ridge*; Castledowns*
- Trinity Lutheran Church*
- Uncles & Aunts at Large Society
- Unitarian Church of Edmonton (UCOE)*
- United Pentecostal Spanish Church of the Name of Jesus in Edmonton
- WECAN Co-Operative
- West Edmonton Baptist Church*
- West Meadows Baptist Church*
- YMCA Bill Rees



Drive Happiness volunteer packing hampers for delivery

Meal Programs

- Anglican Parish of Christ Church
- Bernadette N. Swan Social Care Foundation (BNSSCF)
- Bissell Centre: Moonlight Bay Summer Camp; Community Meals; Child Care; Community Centre
- Boyle Street Community Services Co-op: Drop-In; Youth Unit; Street Outreach; Streetworks Team; HER Program; Health for Two; Inner City Recreation and Wellness; Streetworks; Family and Youth Program; Mental Health Unit
- Building Hope
- C5 Northeast Community Hub
- Crystal Kids Youth Centre
- Dickensfield Amity House
- Edmonton Father's House
- Edmonton Native Healing Society
- Fort Road Victory Church
- Fuel for Hunger
- Hope Mission
- House of Refuge Mission
- Jasper Place Wellness Centre
- KARA Family Support Centre
- Living Hope Christian Fellowship
- Mustard Seed Church: Christian Care Centre; Mosaic Centre; Neighbour Centre
- Networks Activity Centre Society



- Niginam Ventures: The Gathering Place
- Refuge Mission House
- Rhema Chapel
- St. Faith's Anglican Church
- The Candora Society of Edmonton
- The Red Road Healing Society
- The Salvation Army: Community Resource Centre (CRC); Addiction and Residential Centre (ARC)
- Thrive Outreach

Newcomer and Immigrant Programs

- Action for Healthy Communities: Sinkunia Community Development Organization
- Africa Centre
- C5 Northeast Community Hub
- Catholic Social Services: Immigration Services
- Changing Together: A Centre for Immigrant Women
- Edmonton Immigrant Services Association (EISA)
- Edmonton Mennonite Centre for Newcomers
- Francophonie Albertaine Plurielle (FRAP)
- Islamic Family and Social Services Association (IFSSA)
- Multicultural Health Brokers Cooperative (MCHB)
- United Pentecostal Spanish Church of the Name of Jesus in Edmonton

Seniors Programs

- Alberta Health Services: Home Care
- Bernadette N Swan Social Care Foundation (BNSSCF)
- Drive Happiness
- Edmonton Aboriginal Seniors Centre
- Greater Edmonton Foundation Housing for Seniors
- North Edmonton Seniors Association
- Operation Friendship Seniors Society (OFSS)
- Senior Citizen Opportunity Neighbourhood Association (SCONA Seniors)
- Seniors Association of Greater Edmonton (SAGE)
- Seniors Outreach Network Society

Pet and Animal Programs

- Ardrossan Bird Farm
- Boyle Street Community Services Co-Op: Inner City Recreation Pet Food Bank
- Edmonton Humane Society
- Edmonton Valley Zoo
- Farm Animal Rescue
- HART (Humane Animal Rescue Team)
- Infinite Woofs
- John Janzen Centre
- Little Cats Lost
- Parkland County Pet Food Bank
- Pet Pantry
- SCARS: Second Chance Animal Rescue
- Wild North Rehabilitation Society
- Zoe's Animal Rescue



Inner City Youth Development Association choosing food through the Agency Program



Edmonton's Food Bank Board of Directors & Staff

as of December 2020

The Edmonton Food Bank staff team speaks nineteen languages to support our culturally diverse city.

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